Hampton Surgery Spring 2016

Hampton Surgery is pleased to announce the commencement of building work to enhance the access to the surgery along with improvements to the Reception and Waiting Room Area.

Funding for this initiative has been provided by the NHS England's Primary Care Infrastructure Fund along with support from George Fentham Trust.

We realise that the work will cause considerable disruption to the surgery entrance and the surrounding area for most of the spring & summer and we kindly ask for your patience and support during this period.



We will for a period of time lose the present reception and waiting room and will be utilising some of the consulting rooms as a temporary alternative.

The surgery offers a phlebotomy service with a clinic most Fridays from 9am to 11.30am. Appointments must be booked in advance.

Alternatively you can request your blood test form and take it with you to one of the clinics detailed below at Solihull Hospital, Lode Lane, Solihull.

> Monday to Friday 8.30am to 4pm Saturday 8.30am to 12pm Sunday 10.30am to 1.30pm

Please note that paediatric blood tests are done at Heartlands Hospital, Bordesley Green East, Birmingham. Please call the hospital on 0121 424 2000 to confirm clinic availability PLEASE NOTE:

The surgery will be closed for Bank Holiday Monday 2nd May and Monday 31st May 2016. Please call 01675 442510 to get details of how to access urgent medical care on these days.

IF YOU OR SOMEONE YOU KNOW NEED THIS NEWSLETTER TO BE MADE AVAILABLE IN A BIGGER PRINT PLEASE CONTACT THE SURGERY ON 01675 442510.

Hampton Surgery Spring 2016

We wish to offer our congratulations to Dr Ryan Prince who was awarded 'Health Education England's regional " Leader of the Year " award' at a ceremony in Birmingham on 15th March 2016 and to Kirsty Millard our practice nurse who was named 'Innovator of the year' at the Midlands and East General Practice Nurse Conference 2016

TEST RESULTS: When you attend for a test of any kind we will advise you how long you should expect to wait for the results. Please bear this in mind and only call the surgery after sufficient time has elapsed. Please ring the surgery on 01675 442510 after 2.30pm for results. Our reception staff are not qualified to comment on the results, but will give the interpretation by the medical staff. It is your responsibility to make any necessary follow up appointment with the doctor. Please note we have a strict policy regarding confidentiality and data protection. We will only give out results to the person they relate to unless that person has given us prior permission for their release or if they are not capable of understanding them.



BOOKING YOUR HOLIDAY – THINKING OF AN EXOTIC LOCATION - DON'T FORGET YOUR TRAVEL HEALTH

If you are planning a trip abroad and need travel vaccinations, you should see your practice nurse at least eight weeks before you travel. This will give you adequate time to discuss any vaccinations you might need. The vaccinations you might need depend on:

*where you are travelling *any existing medical conditions you may have *any medication that you are already taking

As well as having vaccinations for common diseases in the country that you are travelling to, you should make sure that you are up-to-date with your booster jabs such as tetanus.

Please call the surgery on 01675 442510 to book an appointment with one of the practice nurses to discuss your requirements. More information can be obtained from <u>http://www.fitfortravel.nhs.uk/home.aspx</u>.

IF YOU OR SOMEONE YOU KNOW NEED THIS NEWSLETTER TO BE MADE AVAILABLE IN A BIGGER PRINT PLEASE CONTACT THE SURGERY ON 01675 442510.