

Are you aware that the A&E department at Solihull does not have all the services you would normally expect from a major Accident & Emergency Department?

This means that if you particularly need any of the following emergency services you should go directly to Heartlands Hospital A&E:

Paediatric Care – all children under 16
Obstetrics or Gynaecology Services
Major Trauma or Emergency Surgery
Stroke Treatment

Solihull A&E is mainly staffed by Nurse Practitioners and some Doctors. Consultant Doctors are only present for a limited number of hours and provide an on call service at other times.

If you require a Doctor in an emergency and it is not life threatening and the surgery is closed please remember to call the NHS 111 service who can direct you to the most appropriate service for your condition.

Help your Local Commissioning Group improve Urgent Care in Solihull

Solihull Clinical Commissioning Group (CCG) has published its vision for the future of urgent care services in the borough and wants to know what people think. The Clinical Commissioning Group is planning to centralise existing urgent care services on the Solihull Hospital site. If you want to get involved or just find out more information please go to their website:

<http://www.solihullccg.nhs.uk/>

The will also has a survey which will also allow you to give your views around the services that should be available

You can now book appointments and order repeat prescriptions online. If you wish to register for this service then please ask at reception for a registration form or visit the practice website to download a form.

www.hamptonsurgery.co.uk

Are you aged 15-25?

If you are please ensure the next time you are in the surgery you pick up your copy of the C-Pack!

It is an information pack that tells you about the services that both the surgery and local community services can offer you. It is also full of information on subjects that may be of interest to you such as your rights regarding confidentiality, sexual health and staying safe.

Hampton Surgery Spring 2014

All children in the UK are offered vaccinations against key diseases, as part of the national childhood immunisation schedule. Vaccination is important as it can prevent your child from getting serious diseases that can kill or cause long-term health problems. Vaccinated children are much less likely to suffer the devastating consequences of these diseases. Over recent years there have been some changes to the vaccination programme so detailed below is the present schedule:

5 in 1 vaccine which protects against diphtheria, tetanus, whooping cough, polio & haemophilus influenza type B is given at two, four and 12-13 months of age

Pneumococcal vaccine which protects against some types of the pneumococcal infection and is delivered at two, four & 12-13 months of age

Rotavirus Vaccine (new from 1/7/13) protects against the rotavirus infection is given at two & four months

Meningitis C protects against meningococcal type C and is delivered at the age of three months and again in the teenage booster at age of 13-15

Hib/Men C (Booster) protects against haemophilus influenza type b & meningitis c and is given at the age of 12-13 months

MMR protects against Measles, Mumps and Rubella and is given at 12-13 months and around the age of 3 years & 4 months

4 in 1 pre school booster which contains diphtheria, tetanus, whooping cough & polio is given at 3 years & 9 months.

HPV vaccine protects against human papilloma virus and is given to all girls around the age of 12/13, normally through their school

3-in-1 teenage booster, which has the brand name Revaxis, boosts the protection against three separate diseases: tetanus, diphtheria and polio and is given between the ages of 13 & 18.

All the vaccines apart from the HPV can be given by booking an appointment with the nurses at the surgery. If you think that your child may have missed one of the routine vaccinations please book an appointment with one of the practice nurses to discuss.

The Health Visiting team is now based at Balsall Common Health Centre and can be contacted on 01676 536850.

They run various clinics at Balsall Common Health Centre and at Freshfields, Downing Close, Knowle. Please contact them on the number above for clinic days and times.

A Health Visitor will visit you at home within 2 weeks of the birth date of your baby. The visit lasts for approximately 1 hour and you will be given a birth pack which has details of all local clinics, baby groups and child service centres available to you.

The practice has a visiting midwife who holds a clinic most Tuesdays. She offers care to childbearing women during pregnancy, labour and birth and during the post birth period. She will come to your own house to complete your first antenatal assessment.

Thank you to everyone that completed the Friends and Family Cards during our participation in the pilot we ran last year. You will be able to see the survey results in the Patient Participation Report which will be published on the practice website at the end of March 2014 or ask for a copy to be printed off next time you visit the surgery.

IF YOU OR SOMEONE YOU KNOW NEED THIS NEWSLETTER TO BE MADE AVAILABLE IN A BIGGER PRINT PLEASE CONTACT THE SURGERY ON 01675 442510.