**Covid 19 – How we are currently operating**

**GP Appointments:** We are continuing to deal with the majority of GP appointments by telephone. However if a GP feels that a face-to-face visit to the surgery is necessary, they will arrange an appointment directly with the patient.

**Nurses Appointments:**  Appointments can be booked for clinically needed blood tests and most procedures with the exception of ear syringing and spirometry assessments.

**Please Note**: When arriving at thesurgery for a pre-booked appointment, patients will need tophone reception or ring the doorbell to advise they have arrived and allow time for the GP or nurse to change into PPE (Personal Protective Equipment) to meet you. For the safety of both patients and staff, any patients attending the surgery will be required to wear a face mask. For everyone’s safety the waiting room remains closed at this time please wait in your car or outside the reception main door and someone will come to meet you.

**Ordering Prescriptions and Blood test results**

During this period we will be processing prescription requests over the telephone, **please call after 9.30am for these requests.**

To obtain blood test results **please call us after 14.30.**

Repeat prescriptions can also be ordered using our online patient access service. For more information and to download a registration form please visit our website at the following link:

<https://www.hamptonsurgery.co.uk/How-do-I/Online-Access>

Non urgent prescription requests can also be made using the surgery email address: [hampton.surgery1@nhs.net](mailto:hampton.surgery1@nhs.net)

**Please be aware that this email account is not regularly monitored and should not be used for requesting appointments or urgent enquiries.**

**Staff News:** We are delighted to welcome 6 new members of staff to the surgery team.

We have 4 new doctors working at the surgery from this month,

**Dr Bahaeldin Eljanen & Dr Kalam Rahman** – Both here for 12 months.

**Dr Ellen Moore & Dr Idris Momoh** – Both here for 4 months.

**Louise Haines** is new to our nursing team and **Bev Watson** is new to our team in a dual role of Health Care Assistant and Receptionist.

We are pleased to announce that the surgery now has a facebook page where we will be posting news updates and health information. Search for us on facebook as Hampton Surgery.



**Influenza Vaccine – This year it has been announced that everyone over 50 will be eligible for flu vaccine. The detail of this plan has yet to be announced and we will be contacting patients in due course.** Please note that it is more important than ever this year to attend when called.

**Pneumococcal Vaccination:**

In addition to the flu vaccine we also offer a vaccine that protects against 23 strains of pneumonia. Patients in certain clinical risk groups and everyone over 65 should have this vaccine once. Unlike the yearly seasonal flu vaccine, the pneumococcal vaccine usually only needs to be administered once. If we call you for pneumonia vaccine please attend and help us to protect you.

**Shingles Vaccine:**

Available to eligible patients between the ages of 70 – 80. Shingles vaccine is really important to reduce not only the cases of shingles but the long term pain it can cause. If you are in this age range and haven’t had your vaccine please ring reception and book in.