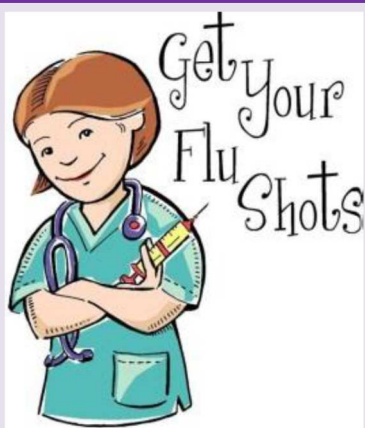


Hampton Surgery August 2017



REMEMBER TO GET YOUR INFLUENZA VACCINE

Influenza vaccines for both adults and children are still available – if you fall into one of the categories below and have not yet been vaccinated please call the surgery on 01675 442510 to book an appointment for your vaccination

Chronic respiratory disease including asthma chronic / Heart disease

Chronic renal failure /Heart failure

Immunosuppression / Diabetes / Chronic liver disease

Pregnant Woman /Some neurological conditions

Those in receipt of a carer's allowance /Those in long-stay residential care homes

Children aged two and three /Aged over 65

PLEASE REMEMBER that the surgery is no longer accepting requests for repeat prescriptions over the phone. This is due to safety issues when requests are made and not heard or understood clearly.

You can reorder your repeat prescription by signing up to our online access, sending us a fax on 01675 443353 or by dropping your request in to the surgery. If we are closed then please post through the letter box in the back door. To sign up for online access collect a form from reception or go to our website

<http://www.hamptonsurgery.co.uk/How-do-I/Online-Access>

Changes to repeat prescriptions in Solihull

Requests for repeat prescriptions have changed. From Friday 1 September patients who used to have their medicines ordered on their behalf by their pharmacists or online pharmacies, will now need to order it directly from their GP surgery. This change helps GPs to monitor medicines prescribed to patients and aims to reduce the amount of wasted medicines.

More information can be found at the practice website

www.hamptonsurgery.co.uk

**IF YOU OR SOMEONE YOU KNOW NEED THIS NEWSLETTER TO BE MADE
AVAILABLE IN A BIGGER PRINT PLEASE CONTACT THE SURGERY ON
01675 442510.**

Hampton Surgery August 2017

St Mary's Pharmacy has changed its opening hours. Please note the pharmacy is now open

Monday, Tuesday, Wednesday & Friday 9am-6pm and Thursdays 9-1pm. The pharmacy is closed on a Saturday and Sunday.

For any patients that work during these hours they will deliver their prescriptions for free to them.



The Village Transport Scheme is run by volunteer drivers and is in place to assist villagers without transport or family help to get to Hospital, Dentist, Optician or GP appointments. Alternatively you can contact the hospital directly to see if transport can be provided for your appointment but 48 hours or more is usually required.



If you need our help or if you would like to volunteer to join the team and be an occasional driver.

Please contact: Janice Thorpe on 01675 442836 or on email janthorpe@supanet.com

The George Fentham Trust offers support to all living within the area of Hampton in Arden. This support includes the provision of respite care at Lady Katherine Leveson Foundation at Temple Balsall and for older residents arrangements have been made for a "Life Line" which is connected to a land line telephone with a panic button for use in an emergency. Help can also be provided with the provision of an electric mobile chair or wheeled walking frames. Please call 01675 442800 for more information.

Thank you to everyone who completed the practice survey over the summer. The survey helped us recruit 3 new patients to the Patient Participation Group and as detailed below showed that you thought we were performing well in many areas.

94% of patients thought access to a doctor quickly when necessary were more than good.

Of those who ordered prescriptions 84% of you thought we were good at ensuring prescriptions were issued with 48 hours

Following our extensive building work all those who answered thought that the suitability and accessibility of the building was very good or excellent.

The full results of the survey can be found on the practice website www.hamptonsurgery.co.uk

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