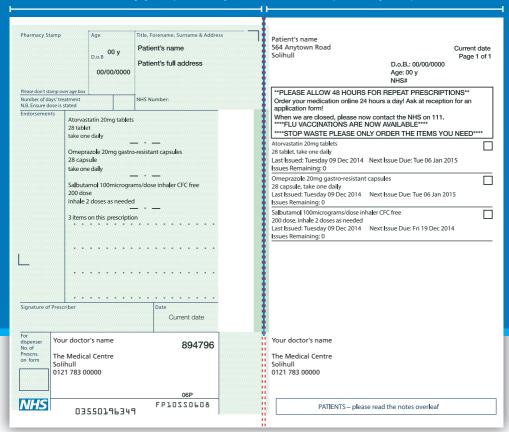


GP surgery for more information

Repeat Prescriptions

Understanding the changes that could affect you



What are repeat prescriptions?

Many people have a 'repeat prescription', meaning that they can regularly receive a certain medication without having to see their doctor each time.

Some people order these repeat prescriptions themselves and others choose to use a pharmacy or dispensing company to order the medicines on their behalf.

What is changing?

The way repeat prescriptions are ordered is changing. You will have to order your repeat prescription from your GP yourself.

This will only affect you if your medicines are ordered on your behalf by your pharmacy. There are several different ways to order your repeat prescription directly from the surgery.

When is this happening?

Your GP surgery will inform you when

What is not changing?

If you already order repeat prescriptions from your GP surgery yourself, you will not be affected and do not need to take any action.

Pharmacies that collect prescriptions from GP surgeries will still do so. Pharmacies that deliver medications and other items will still do so.

What do I need to do?

The surgery will stop accepting repeat requests from pharmacies. You will need to ask the GP surgery directly for a repeat prescription.

You can do this:

- By ordering online
- At the surgery
- Via letter
- Via Fax*
- Via App*
- Via dedicated telephone line*

You may find that the easiest way to do this is to tear off the white slip (see picture on page two) on the right hand side of your prescription, tick the items you need and drop it into the surgery.

We ask you to only order medicine when needed. Please check how many days' medicine you have before ordering a new prescription. Please don't order until you have 5-7 days days of medicines left. It takes the surgery 2-3 working days to issue a prescription.

Why is this happening?

This is safer and more efficient. This change will mean that your GP has a better ability to monitor and manage what medicines you do and do not use. This will help your discussions about choosing the right medication for you.

The change will also help address a serious safety concern. Under the old system, some patients found that they began to build up a stock of unused medicine. The new system will give you more control.

Finally, it is important that NHS money is used as efficiently as possible. We aim to save a large amount of money on unused medicines, money we will use to benefit the health of the people of Solihull.

How do I get more help understanding this change?

If you feel you might need support ordering your repeat prescription or you know someone who might need help, please contact your GP surgery.

I'm worried about someone I know not being able to cope with this change

If you're worried about the impact of this on someone else or yourself, please speak to your surgery.

^{*}This service is not available at all surgeries. Please speak to your surgery for more information.

This leaflet is also available in the languages below:

ENGLISH	If you would like more information or would like this document in another format, please contact your GP reception.	
POLISH	Jeżeli chcą Państwo otrzymać więcej informacji, albo chcieliby	
	otrzymać ten dokument w innym formacie prosimy o kontakt z	
	recepcją ich lekarza pierwszego kontaktu (GP).	
PUNJABI	ਜੇ ਤੁਸੀਂ ਹੋਰ ਜਾਣਕਾਰੀ ਲੈਣੀ ਚਾਹੋ ਜਾਂ ਇਹ ਦਸਤਾਵੇਜ਼ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿੱਚ ਲੈਣਾ	
	ਚਾਹੇ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਆਪਣੇ ਜੀਪੀ ਦੀ ਰਿਸੈਪਸ਼ਨ ਨਾਲ ਸੰਪਰਕ ਕਰੇ।	
URDU	اگر آپ کو مزید معومات درکار ہوں یا یہ دستاویز آپ کو دیگر کسی فارمیٹ میں چاہیے	
	ہو، تو براہ کرم اپنے جی پی کے استقبالیہ سے رابطہ کریں۔	
BENGALI	যদি আপনি আবো তথ্য পেতে চান অথবা এই ডকুমেন্টটি অন্য কোনো	
	ফরম্যাটে পেতে চান, তাহলে অনুগ্রহ করে আপনার জিপি'র রিসেপশনে	
	যোগাযোগ করুল।	
GUJARATI	જો તમારે વધુ માહિતી જોઇતી હોય અથવા આ દસ્તાવેજ અન્ય સ્વરૂપમાં	
	જોઇતો હોય તો, કૃપા કરીને તમારા જીપી રીસેપ્શનને મળો.	
ARABIC		
	في حالة الرغبة في المزيد من المعلومات أو الحصول على هذه الوثيقة في	
	تنسيق مختلف، يرجى الاتصال بمكتب استقبال طبيبك العام (GP).	
SOMALI		
	Hadii aad u baahantahay warbixin dheeri ah ama aad doonayso dokumeentigan oo nooc kale ah, fadlan la xariir xoghaynta	
	dhaqtarkaaga.	

English	Bengali - Sylheti	Bengali - Chatgaya
If you would like more	আফলার যদি আরো কুনও	অনে যদি আরও তথ্য
information or would like	তথ্য জানার থাকে অথবা	পাইতাৰ চৰ অথবা এই
this document in another format, please contact	যদি এই ডকুমেন্টের আর	ডকুমেন্টারিগান অন্য কন
your GP reception.	কুনও ফরমেট দরকার পড়ে	ফরম্যাটত পাইতান চন,
ľ	দ্য়া করিয়া GP রিসেপশ্লো	ভইলে দ্য়া গরি অনর GP
	জিগাইন।	রিসিপশনত যোগাযোগ গরন।